



# City of Breckenridge

## NOTICE TO WATER CUSTOMERS

As you are aware, we continue to experience an unprecedented drought. Because of this, the City of Breckenridge has been monitoring water levels in Hubbard Creek Reservoir and is legally authorized to require curtailment or reduction of water use in any specific area in order to conserve water. As of November 1, 2014, the WCTMWD, the City of Breckenridge and other wholesale customers of the City will implement Stage III of their Drought Contingency Plans, in addition to other requirements. **Effective on November 1, 2014.**

### STAGE 3 - SEVERE WATER SHORTAGE CONDITIONS

Target Water Use: The goal for water use reduction under this drought stage is to limit total treated water use by all system users to less than 2.4 MGD.

Demand Management Measures: Stage 3 curtailment shall be initiated upon the existence of severe drought or emergency conditions. The City Manager and/or his staff shall:

- a. Develop or continue the use of an Information/Education Center and designate or continue the use of an Information Person.
- b. Advise the public of the drought condition and publicize the availability of information from the Information Center.
- c. Ban the Use of water for vehicle washing, window washing, outside watering (lawn, shrubs, faucet dripping, garden, etc.).
- d. Ban the Use of water for public water uses which are not essential for health, safety and sanitary purposes. These non-essential uses include street washing, fire hydrant flushing, filling swimming pools, watering athletic fields and courses, and dust control sprinkling.
- e. Explore the possibility of utilizing alternative water sources and/or alternative delivery mechanisms with prior approval from TCEQ as appropriate.
- f. Businesses requiring water as a basic necessity of their operation, such as nurseries, commercial car washes, Laundromats, high pressure water cleaning services, etc., will obtain written permission from the City Manager for the intended water use.
- g. A system priority will be established. Those users with the highest priority will be the last to have their water use restricted. The system priority is as follows:
  - i. Hospitals
  - ii. Residential
  - iii. Schools
  - iv. Industrial
  - v. Commercial
  - vi. Recreational

Notification of System Users:

- a. The City Manager, or his/her designee, will contact wholesale water customers to discuss water supply and/or demand conditions and will request that wholesale water customers initiate mandatory curtailment in their systems.
- b. The City Manager, or his/her designee, will provide a weekly report to news media with information regarding current water supply and/or demand conditions if drought conditions persist, and consumer information on water conservation measures and practices.
- c. The City Manager will notify retail water users through local media outlets, wholesale customers via phone and written correspondence, and the TCEQ via phone and written correspondence within five working days of rescinding Stage 3 restrictions.

**PENALTIES**

Direct-billed Retail Water Customers: Users of City water that do not comply with the requirements of the drought contingency measures will be subject to a penalty and fine for each non-compliance. These users will also be subject to disconnection or discontinuance of City water services. These fines shall be as follows:

1st offense	\$75.00
2nd offense	\$100.00
3rd offense	\$200.00
4th offense	Discontinuation of Service

Wholesale Customers: Any new or renewed wholesale water contracts with political subdivisions and/or other wholesale customers who desire to purchase water from the City of Breckenridge will be required to adopt a drought contingency plan or adopt the City of Breckenridge Drought Contingency Plan. Future wholesale contracts will require the management body of the said entity to enforce their plan. Failure of a wholesale entity to enforce a Plan during any period of drought or emergency will result in a penalty or fine that shall be set forth in the wholesale water contract or contract.

City Officials will patrol and maintain a record of all violations

Leaks on residential property will be repaired immediately or service may be disconnected.

Your cooperation in this effort is greatly appreciated. If you have any questions concerning this matter, please contact the City of Breckenridge at (254) 559-8287 or [www.breckenridgetx.gov](http://www.breckenridgetx.gov).

  
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Andy McCuiston, City Manager